



GoldMine[®] Product Family Compatibility Matrix Bulletin

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The following is an overview of current compatibility between the offerings of the GoldMine family of products. Information for unreleased products is subject to change. FrontRange Solutions does not support any application or operating system that is in BETA or has not been thoroughly tested by FrontRange Solutions' Quality Assurance (QA) team. This document will be updated with information as it becomes available. Contact FrontRange Solutions Support Services for additional details.

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Key

C	Has been fully QA tested and is C ompatible (supported)
I	Has been fully QA tested and can be I ntegrated (supported)
W	Has not been fully QA tested for compatibility/integration, but does W ork (supported)
N	Not supported due to known compatibility issues
NT	Has N ot been QA T ested; is currently NOT supported due to lack of testing
-	Not Applicable/Not Available (NOT Supported)

FrontRange Products

This document assumes that users are running the most current build of the listed products.

Product	Build Number
GoldMine Premium Edition (English)	8.03.80716, 8.5.2.8, 9.0.4.28, 9.2.0.59, 9.2.1.92, 2013.1
GoldMine Premium Edition (German)	9.0.4.90
GoldMine Premium Edition (Italian)	9.0.4.90
GoldMine Premium Edition (Russian)	9.0.4.90
GoldMine Premium Edition (Spanish)	9.0.4.92
GoldMine Corporate Edition (English)	7.00.70302, 7.51.81009, 7.6.0.16
GoldMine Corporate Edition (French)	6.70.61009
GoldMine Corporate Edition (German)	6.70.61030
GoldMine Corporate Edition (Italian)	6.70.50808
GoldMine Corporate Edition (Spanish)	6.50.40321
GoldMine Mobile Edition	9.0.0.44, 9.2.0.35, 9.3.0.24
iGoldMine	8.0, 9.0, 9.2
GoldMine Integration Services for Microsoft Exchange Server (GISME)	2.1.1.3, 2.1.2.4, 2.1.2.9, 2.2.0.4
GoldMine Integration Services for Microsoft Outlook (GISMO)	134 for GMCE 7.5, 135 for GMPE 8.0
GoldMine Plus for Microsoft Office	217, 8.0.0.48
GoldMine Plus for Adobe Acrobat	7.0.70505

	GMCE 7.0	GMCE 7.5	GMCE 7.6	GMPE 8.0	GMPE 8.5	GMPE 9.0	GMPE 9.2	GMPE
GoldMine Mobile 9.0	-	-	-	-	-	C ¹	C ¹	N
GoldMine Mobile 9.2/9.3	-	-	-	-	-	-	C	C
iGoldMine 7.0	C	W	NT	C	NT	NT	NT	N
iGoldMine 8.0	NT	C	C	C	C	C	C	N
iGoldMine 9.0	NT	W	W	W	W	C	C	N
iGoldMine 9.2	NT	NT	NT	NT	NT	W	W	C
HEAT 9.0	NT	W	NT	W	C	NT	NT	N
HEAT 9.5	NT	NT	C	NT	C	C	W	W
HEAT 9.5.1	NT	NT	NT	NT	NT	N	N	N
HEAT 9.5.2	NT	NT	NT	NT	NT	C	W	W
Voice 5.6	NT	NT	C	NT	C	C	C	C
Voice 5.8	NT	NT	NT	NT	NT	C	C	C

¹ GoldMine Mobile Edition 9.0 is only supported with English versions of GoldMine Premium Edition, version 9.0.3, 9.0.4, or 9.2.0.

Server Operating Systems

	GMCE 7.0	GMCE 7.5	GMCE 7.6	GMPE 8.0	GMPE 8.5	GMPE 9.0	GMPE 9.2	GMPE 2013.1	iGM 7.0	iGM 8.0	iGM 9.0	iGM 9.2
Windows 2000 RTM	NT	NT	NT	N	-	-	-	-	-	-	-	-
Windows 2000 SP1	NT	NT	NT	N	-	-	-	-	-	-	-	-
Windows 2000 SP2	NT	NT	NT	N	-	-	-	-	-	-	-	-
Windows 2000 SP3	NT	NT	NT	N	-	-	-	-	-	-	-	-
Windows 2000 SP4	C	W	W	N	-	-	-	-	-	-	-	-
Windows XP Professional	NT	NT	NT	NT	NT	NT	NT	NT	W ²	W ³	NT	NT
Windows Server 2003 RTM	C	W	NT	-	NT	NT	NT	NT	W	W	NT	NT
Windows Server 2003 SP1	C	W	NT	-	NT	NT	NT	NT	W	W	NT	NT
Windows Server 2003 SP2	W	W	NT	W	W	NT	NT	NT	C	C	C	C ⁴
Windows Server 2003 R2	C	W	NT	W	W	NT	NT	NT	W	W	NT	NT
Windows Server 2003 R2 SP2	NT	C	C	C	C	C	C	W	C	C	C	C ⁵
Windows Server 2008 RTM	NT	NT	NT	NT	C	C	C	C	N	N	NT	NT
Windows Server 2008 SP2	NT	NT	C	NT	C	C	C	C	N	N ⁵	C	C
Windows Server 2008 R2 RTM	NT	NT	C	NT	NT	C	C	C	N	N	NT	NT
Windows Server 2008 R2 SP1	NT	NT	NT	NT	NT	C	C	C	N	N	C	C
Windows Server 2012 RTM	NT	NT	NT	NT	NT	NT	C ⁶	C	NT	NT	N	C
Windows Small Business Server 2000	C	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT
Windows Small Business Server 2003	C	W	W	W	W	W	W	W	W	W	W	W
Windows Small Business Server 2008	NT	NT	NT	NT	W	W	W	W	N	N	W	W
Windows Small Business Server 2011	NT	NT	NT	NT	NT	W	W	W	N	N	W	W

Note: 64-bit server operating systems are not supported with GMCE 7.0, GMCE 7.5, or GMPE 8.0. GMCE 7.6 supports Windows Server 2008 R2 but does not support other 64-bit operating systems.

Note: When used with GISME, GMCE 7.6 does not support any version of Windows Server 2008.

Note: iGoldMine 7 and iGoldMine 8 do not support 64-bit server operating systems.

² Requires XP SP2. XP SP3 is not supported as an iGoldMine server operating system.

³ Requires XP SP2. XP SP3 is not supported as an iGoldMine server operating system.

⁴ Requires the 32-bit version. 64-bit is not supported on this operating system for iGoldMine.

⁵ Contact FrontRange Solutions Support Services for an alternative solution when using Windows Server 2008 (32-bit version).

⁶ Requires GoldMine Premium Edition 9.2.1 or higher

Workstation Operating Systems

	GMCE 7.0	GMCE 7.5	GMCE 7.6	GMPE 8.0	GMPE 8.5	GMPE 9.0	GMPE 9.2	GMPE 2013.1	iGM 7.0	iGM 8.0	iGM 9.0	iGM 9.2
Windows 98	-	-	-	-	-	-	-	-	NT	NT	NT	NT
Windows 98 SE	N	-	-	-	-	-	-	-	C	C	NT	NT
Windows ME	N	-	-	-	-	-	-	-	C	C	NT	NT
Windows 2000 Professional	C	NT	NT	N	-	-	-	-	C	C	NT	NT
Windows XP Home	C	NT	NT	NT	NT	NT	NT	NT	C	C	NT	NT
Windows XP Professional RTM	NT	NT	NT	NT	NT	NT	NT	NT	C	C	NT	NT
Windows XP SP1	NT	NT	NT	NT	NT	NT	NT	NT	C	C	NT	NT
Windows XP SP2	C	C	NT	C	NT	NT	NT	NT	C	C	NT	NT
Windows XP SP3	NT	NT	C	C	C	C	C	C	NT	NT	C	C
Windows XP Tablet PC Edition	NT	NT	NT	NT	NT	NT	NT	NT	W	W	NT	NT
Windows Vista RTM	N	C	NT	C	N	NT	NT	NT	N	N	N	NT
Windows Vista SP1	NT	NT	NT	C	C	W	W	W	NT	NT	W	NT
Windows Vista SP2	NT	NT	C	NT	C	C	C	W	NT	NT	C	C
Windows 7 RTM x86 (32-bit)	NT	NT	C	NT	NT	C	C	C	NT	NT	W	NT
Windows 7 RTM x64 (64-bit)	NT	NT	NT	NT	NT	C	C	C	NT	NT	W	NT
Windows 7 SP1 x86 (32-bit)	NT	NT	NT	NT	NT	C	C	C	NT	NT	C	C
Windows 7 SP1 x64 (64-bit)	NT	NT	NT	NT	NT	C	C	C	NT	NT	C	C
Windows 8	NT	NT	NT	NT	NT	NT	C ⁷	C	NT	NT	NT	C
Windows RT	-	-	-	-	-	-	N	N	NT	NT	NT	NT
Macintosh OS 9.x	-	-	-	-	-	-	-	-	C	C	-	NT
Macintosh OS 10.4	-	-	-	-	-	-	-	-	N	N	C	NT
Macintosh OS 10.8	-	-	-	-	-	-	-	-	N	N	N	C
Linux	-	-	-	-	-	-	-	-	C	C	C	NT

Note: 64-bit versions of Windows XP and Vista are not tested or supported by FrontRange Solutions.

⁷ Requires GoldMine Premium Edition 9.2.1 or higher.

Windows Internet Explorer

	GMCE 7.0/7.5	GMCE 7.6	GMPE 8.0	GMPE 8.5	GMPE 9.0	GMPE 9.2	GMPE 2013.1
Internet Explorer 6	W	W	W	W	W	W	W
Internet Explorer 7	C	W	C	C	W	W	W
Internet Explorer 8	NT	C	NT	C	C	C	W
Internet Explorer 9	NT	NT	NT	NT	C	C	C
Internet Explorer 10	NT	NT	NT	NT	NT	C	C

Database Management Systems

	GMCE 7.0	GMCE 7.5	GMCE 7.6	GMPE 8.0	GMPE 8.5	GMPE 9.0	GMPE 9.2	GMPE 2013.1
MS-SQL 2000 RTM	N	N	N	N	N	N	N	N
MS-SQL 2000 SP1	N	N	N	N	N	N	N	NT
MS-SQL 2000 SP2	N	N	N	N	N	N	N	NT
MS-SQL 2000 SP3	N	N	N	N	N	N	N	NT
MS-SQL 2000 SP4	C	C	W	W	N	N	N	NT
MS-SQL 2005 RTM	C	N	N	N	N	N	N	NT
MS-SQL 2005 SP1	C	N	N	N	N	N	N	NT
MS-SQL 2005 SP2	N	C	N	C	W	N	N	NT
MS-SQL 2005 SP3	N	N	C	N	C	C	C	W
MS-SQL 2005 SP4	N	N	N	N	N	C	C	W
MS-SQL 2008 RTM	N	N	N	N	C	N	N	W
MS-SQL 2008 SP1	N	N	C	N	C	C	C	W
MS-SQL 2008 SP2	N	N	N	N	N	N	N	W
MS-SQL 2008 R2 RTM	N	N	N	N	N	C	W	W
MS-SQL 2008 R2 SP1	N	N	N	N	N	N	W	W
MS-SQL 2008 R2 SP2	N	N	N	N	N	N	C	C
MS-SQL 2012 RTM	N	N	N	N	N	N	C	C
MS-SQL 2012 SP1	N	N	N	N	N	N	N	C
Firebird Classic 1.0	-	-	-	-	-	-	-	-
Firebird Super Server 1.0	N	N	N	N	N	-	-	-

	GMCE 7.0	GMCE 7.5	GMCE 7.6	GMPE 8.0	GMPE 8.5	GMPE 9.0	GMPE 9.2
Firebird Classic 1.5	-	-	-	-	-	-	-
Firebird Super Server 1.5 ⁹	C	N	N	N	N	-	-
Firebird Classic 1.5.3	N	N	N	N	N	-	-
Firebird Super Server 1.5.3	N	C	C	C	C	-	-

Note: FrontRange Solutions does not support lowered compatibility levels in Microsoft SQL Server. For example, Microsoft SQL Server 2012 is not supported with GoldMine Corporate Edition 7.0, even if the compatibility mode is set for SQL Server 2005 (90).

Synchronization

GoldMine only supports synchronization between systems of the same version and build. In addition, GoldMine Corporate Edition can only sync with other Corporate Edition systems.

Note: FrontRange Solutions does not support synchronization between different localized versions of GoldMine. For example, synchronization between the German version of GoldMine Premium Edition 9.0 and the English version of GoldMine Premium Edition 9.0 is not supported.

Integrations

Microsoft Word

	GMCE 7.0	GMCE 7.5	GMCE 7.6	GMPE 8.0	GMPE 8.5	GMPE 9.0	GMPE 9.2	GMPE 2013.1
Word 2003	C	NT	NT	NT	NT	NT	NT	NT
Word 2003 SP1	C	NT	NT	NT	NT	NT	NT	NT
Word 2003 SP2	W	C	W	C	C	W	W	W
Word 2003 SP3	NT	NT	C	NT	W	C	C	W
Word 2007	NT	C	NT	C	C	W	W	W
Word 2007 SP1	NT	NT	NT	NT	C	W	W	W
Word 2007 SP2	NT	NT	C	NT	C	C	C	C
Word 2007 SP3	NT	NT	NT	NT	NT	NT	NT	NT
Word 2010 RTM 32-bit	NT	NT	C	NT	NT	C ⁸	C	C
Word 2010 64-bit	NT	NT	NT	NT	NT	NT	N	N
Word 2010 SP1 32-bit	NT	NT	NT	NT	NT	C	C	C
Word 2013 32-bit	N	N	N	N	N	N	N	C
Word 2013 64-bit	N	N	N	N	N	N	N	N

⁸ Office 2010 compatibility was added in GMPE 9.0.1. Not supported in GMPE 9.0.0

Note: Word 2003 SP3 does not properly render reports exported from GoldMine in RTF format.

Note: Some 3rd party applications which also integrate with Microsoft Word may interfere with GoldMine's integration with Word.

Microsoft Excel

	GMCE 7.0	GMCE 7.5	GMCE 7.6	GMPE 8.0	GMPE 8.5	GMPE 9.0	GMPE 9.2	GMPE 2013.1
Excel 2003	C	NT	NT	NT	NT	NT	NT	NT
Excel 2003 SP1	C	NT	NT	NT	NT	NT	NT	NT
Excel 2003 SP2	NT	C	W	C	C	W	W	W
Excel 2003 SP3	NT	NT	C	NT	W	C	C	C
Excel 2007	NT	C	NT	C	C	W	W	W
Excel 2007 SP1	NT	NT	NT	NT	C	W	W	W
Excel 2007 SP2	NT	NT	C	NT	C	C	C	C
Excel 2007 SP3	NT	NT	NT	NT	NT	NT	NT	NT
Excel 2010 RTM 32-bit	NT	NT	C	NT	NT	C ⁹	C	C
Excel 2010 64-bit	NT	NT	NT	NT	NT	NT	NT	N
Excel 2010 SP1 32-bit	NT	NT	NT	NT	NT	NT	NT	W
Excel 2013 32-bit	NT	NT	NT	NT	NT	NT	NT	C
Excel 2013 64-bit	N	N	N	N	N	N	N	N

Note: Some 3rd party applications which also integrate with Microsoft Excel may interfere with GoldMine's integration with Excel.

Microsoft Outlook (For Synchronization with GoldMine)

	GMCE 7.0	GMCE 7.5	GMCE 7.6	GMPE 8.0	GMPE 8.5	GMPE 9.0	GMPE 9.2	GMPE 2013.
Outlook 2003	C	C	C	C	C	C	C	W
Outlook 2007	N	C	C	N	C	C	C	W
Outlook 2010 RTM 32-bit	N	N	C	N	N	C	C	C
Outlook 2010 RTM 64-bit	N	N	N	N	N	N	N	N
Outlook 2010 SP1 32-bit	N	N	N	N	N	N	N	W
Outlook 2010 SP1 64-bit	N	N	N	N	N	N	N	N
Outlook 2013 32-bit	N	N	N	N	N	N	N	C
Outlook 2013 64-bit	N	N	N	N	N	N	N	N

⁹ Office 2010 compatibility was added in GMPE 9.0.1. Not supported in GMPE 9.0.0.

Microsoft Outlook, Used with GoldMine Plus for Microsoft Outlook or GoldMine Integration Services for Microsoft Outlook (GISMO)

	GMCE 7.0	GMCE 7.5	GMCE 7.6	GMPE 8.0	GMPE 8.5	GMPE 9.0	GMPE 9.2	GMPE 2013.1
Outlook 2003	C	C	C	C	C	C	C	W
Outlook 2007 RTM	C	C	NT	C	C	W	W	W
Outlook 2007 SP1	NT	NT	NT	NT	C	W	W	W
Outlook 2007 SP2	NT	NT	C	NT	C	C	C	C
Outlook 2007 SP3	NT	NT	NT	NT	NT	NT	NT	NT
Outlook 2010 RTM 32-bit	NT	NT	C	NT	NT	C ¹⁰	C	C
Outlook 2010 RTM 64-bit	NT	NT	NT	NT	NT	NT	NT	N
Outlook 2010 SP1 32-bit	NT	NT	NT	NT	NT	C	C	C
Outlook 2010 SP1 64-bit	NT	NT	NT	NT	NT	NT	NT	N
Outlook 2013 32-bit	NT	NT	NT	NT	NT	NT	N	C
Outlook 2013 64-bit	N	N	N	N	N	N	N	N

Note: Some 3rd party applications which also integrate with Microsoft Outlook may interfere with GoldMine's integration with Outlook.

Smartphone and Tablet Operating Systems, Used with GoldMine Mobile Edition

	GMME 9.0	GMME 9.2	GMME 9.3
iOS 1	NT	NT	NT
iOS 2	NT	NT	NT
iOS 3	NT	NT	NT
iOS 4	C	W	W
iOS 5	W	W	W
iOS 6	N	C	C
BlackBerry OS 4	-	-	-
BlackBerry OS 5	-	-	-
BlackBerry OS 6	NT	NT	NT
BlackBerry OS 7	NT	NT	NT
Android	NT	NT	NT

¹⁰ Office 2010 compatibility was added in GMPE 9.0.1. Not supported in GMPE 9.0.0

Microsoft Exchange, Used with GoldMine Integration Services for Microsoft Exchange (GISME)

	GMCE 7.0	GMCE 7.5	GMCE 7.6	GMPE 8.0	GMPE 8.5	GMPE 9.0	GMPE 9.2
Exchange 2000 RTM	N	N	-	N	-	-	-
Exchange 2000 SP1	N	N	-	N	-	-	-
Exchange 2000 SP2 w/GISME 2.0	C	N	N	N	-	-	-
Exchange 2003 RTM	N	N	N	N	N	N	N
Exchange 2003 SP1	N	N	N	N	N	N	N
Exchange 2003 SP2 w/GISME 2.1.1	C	W	C	C	N	N	N
Exchange 2003 SP2 w/GISME 2.1.2	-	-	-	N	C	N	N
Exchange 2003 SP2 w/GISME 2.2	-	-	-	N	N	C	C
Exchange 2007 RTM w/GISME 2.1.1	C	W	N	C	N	-	-
Exchange 2007 SP1 w/GISME 2.1.1	N	N	N	W	N	-	-
Exchange 2007 SP1 w/GISME 2.1.2	-	-	-	N	C	N	N
Exchange 2007 SP1 w/GISME 2.2	-	-	-	N	N	N	N
Exchange 2007 SP2 w/GISME 2.1.1	N	N	C	N	N	N	N
Exchange 2007 SP2 w/GISME 2.1.2	-	-	-	N	N	N	N
Exchange 2007 SP2 w/GISME 2.2	-	-	-	N	N	C	C
Exchange 2007 SP3	-	-	-	N	N	N	N
Clustered Exchange 2003/2007 Servers w/GISME 2.1.1	C	W	C	C	N	-	-
Clustered Exchange 2003/2007 Servers w/GISME 2.1.2	-	-	-	-	C	N	N
Clustered Exchange 2007 SP2 Servers w/GISME 2.2	-	-	-	-	N	C	C
Exchange 2010 RTM	N	N	N	N	N	N	N
Exchange 2010 SP1	N	N	N	N	N	N	N

Note: GISME currently does not support installation on a single 64-bit operating system that hosts both GoldMine and Exchange. If a 64-bit version of Exchange is used, then GoldMine must be installed on a different system in order to install GISME. If Exchange is installed on a different system, GoldMine can be installed on a supported 64-bit server operating system and used with GISME.

Note: There are two available builds for GISME 2.1.2. GISME 2.1.2.9 is used when installing on Windows Server 2008. GISME 2.1.2.4 is used when installing on Windows Server 2003.

Note: GISME 2.1.1 currently does not support Windows Server 2008.

Adobe Acrobat

	GMCE 7.0	GMCE 7.5	GMCE 7.6	GMPE 8.0	GMPE 8.5	GMPE 9.0	GMPE 9.2	GMPE 2013.1	iGM 7.0	iGM 8.0	iGM 9.0/9.2
Acrobat 7.0 Professional	C	NT	NT	W	NT	NT	NT	NT	N	N	NT
Acrobat 8.0 Professional	NT	C	W	C	W	W	W	W	NT	NT	NT
Acrobat 9.0 Professional	NT	NT	NT	NT	NT	C	C	C	NT	NT	NT

Reporting Applications

	GMCE 7.0	GMCE 7.5	GMCE 7.6	GMPE 8.0	GMPE 8.5	GMPE 9.0	GMPE 9.2	GMPE 2013.1	iGM 7.0	iGM 8.0	iGM 9.0/9.2
Crystal Reports 7.x	-	-	-	-	-	-	-	-	-	-	-
Crystal Reports 8.0	-	-	-	-	-	-	-	-	-	-	-
Crystal Reports 8.5	W	NT	NT	-	-	-	-	-	-	-	-
Crystal Reports 9.0 ¹¹	C	C	C	W	W	W	W	W	C	C	NT
Crystal Reports 10.x	-	-	-	-	-	-	-	-	-	-	-
Crystal Reports 11	C	C	C	C	C	C	W	W	NT	W	NT
Crystal Reports 11 R2	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT
Crystal Reports 2008	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT

Note: Crystal Reports 11 is compatible with Windows XP, Windows 2003, Windows Vista, and Windows

¹¹ Requires Crystal 9 SP4.

Import

	GMCE 7.0	GMCE 7.5	GMCE 7.6	GMPE 8.0	GMPE 8.5	GMPE 9.0	GMPE 9.2	GMPE 2013.1
ACT! ¹²	C	NT	NT	C	C	W	W	W
Maximizer ¹³	N	N	N	-	-	-	-	-
Organizer 2.x	W	NT	NT	NT	NT	NT	NT	NT
MS Outlook 97	-	-	-	-	-	-	-	-
MS Outlook 98	C	NT	NT	NT	NT	NT	NT	NT
MS Outlook 2000	C	NT	NT	NT	NT	NT	NT	NT
MS Outlook 2002	C	NT	NT	NT	NT	NT	NT	NT
MS Outlook 2003	C	C	C	C	C	C	C	W
MS Outlook 2007	NT	C	C	C	C	C	C	C
MS Outlook 2010	NT	NT	NT	NT	NT	C	C	C
MS Outlook 2013	NT	NT	NT	NT	NT	C	C	C

Languages

	GMCE 7.0/7.5/7.6	GMPE 8.0/8.5	GMPE 9.0	GMPE 9.2	GMPE 2013.1
English	C	C	C	C	C
French (requires localized version)	-	-	-	-	-
German (requires localized version)	-	-	C	-	-
Spanish (requires localized version)	-	-	C	-	-
Italian (requires localized version)	-	-	C	-	-
Portuguese (requires localized version)	-	-	-	-	-
Japanese (requires localized version)	-	-	-	-	-
Chinese (requires localized version)	-	-	-	-	-
Russian (requires localized version)	-	-	C	-	-

¹² Import profile supports ACT! versions 3, 4 and 5 (aka 2000). ACT! 6.0 imports should be performed via the ACT Conversion feature. ACT must be installed to perform import.

¹³ Versions 5 and 6 only. Maximizer must be installed to perform import.