



GoldMine 2018.2 Compatibility Matrix

The following is an overview of current compatibility for GoldMine 2018.2.

GoldMine Premium Edition and GoldMine Connect must be the same version (**2018.2.0.xxxxx**) but build numbers (**2018.2.0.yyyyy**) are not required to match.

GoldMine Premium Edition must be installed first on the server where GoldMine Connect will be installed. This installation of GoldMine Premium Edition can be the main server installation, or it can be a client installation of the main installation on another server.

GoldMine Premium Edition only supports synchronization between systems of the same version and build number.

Please note that any operating system or application that is not listed has not been tested and is not supported. Ivanti does not provide integration support for third-party applications. We do not support any application or operating system that is in BETA or that has not been thoroughly tested by our Quality Assurance (QA) team. For supported products, service packs released prior to the matrix date are supported. This document will be updated with information as it becomes available. For more information, please contact GoldMine Support - <https://www.goldmine.com/goldmine-support/>.

GoldMine Premium Edition

Microsoft Server Operating Systems

Windows Small Business Server 2011
Windows Server 2012 / 2012 R2
Windows Server 2012 Essentials / 2012 R2 Essentials
Windows Server 2016

Microsoft Workstation Operating Systems

Windows 7
Windows 8 / 8.1
Windows 10

Web Browsers

Microsoft Internet Explorer 10
Microsoft Internet Explorer 11
Microsoft Edge 38.0 - 40.0

Microsoft SQL Server

MS SQL 2012 / 2014 / 2016 / 2017

Microsoft Office

Word, Excel, and Outlook 2010
Word, Excel, and Outlook 2013
Word, Excel, and Outlook 2016
Word, Excel, and Outlook for Office 2016 within Office 365

IMPORTANT:

- 64-bit versions of Microsoft Office are not supported.
- Some third-party applications that also integrate with Microsoft Office may interfere with GoldMine's integration.

GoldMine Connect**Microsoft Server Operating Systems**

Windows Small Business Server 2011
Windows Server 2012 / 2012 R2
Windows Server 2012 Essentials / 2012 R2 Essentials
Windows Server 2016 / 2016 Essentials

Microsoft IIS Versions

IIS 7.5 / 8.0 / 8.5 / 10.0

GoldMine Web* (*Included with GoldMine Premium*)

Mobile (Smartphone and Tablet) OS

iOS 9.0 - 10.x
Android 4.4.x - 6.0

Mobile Browsers

iOS - Safari 9.3.5 - 10.3.2
Android - Chrome 4.2.x - 5.1

Desktop Browsers

Safari 9.1 - 10.1 for OS X 10.9 - 10.10
Chrome 60 - 65
Microsoft Internet Explorer 11.0
Microsoft Edge 38.0 - 40.0

* Cookies and JavaScript must be turned on for browsers. After installation, the browser cache should be cleared.

Copyright © 2018

Ivanti. All Rights Reserved. GoldMine and other Ivanti products, brands and trademarks are property of Ivanti and/or its affiliates in the United States and/or other countries. Other products, brands and trademarks are property of their respective owners/companies.

Protected by patents, see <http://www.ivanti.com/patents>

THE INFORMATION CONTAINED IN THIS DOCUMENT (I) IS INTENDED FOR INFORMATION PURPOSES ONLY; (II) DOES NOT CONSTITUTE A WARRANTY, EXPRESS OR IMPLIED, OF ANY KIND, OR EXTEND THE TERMS OF ANY EXISTING WARRANTY; AND (III) DOES NOT ALTER OR AMEND THE TERMS AND CONDITIONS OF THE END-USER LICENSE AGREEMENTS UNDER WHICH IVANTI PRODUCTS ARE LICENSED.