

GoldMine 7.0 / 7.0.51214 / 7.0.60104 Corporate Edition

For Windows 2000/XP/2003

Release Notes

WHAT'S NEW IN GOLDMINE 7.0

Action shortcuts in the Contact Search Center allow users to quickly schedule activities, send e-mail messages, initiate mail merges, and append contact groups or distribution lists. Actions apply to a single contact or tagged group of contacts in the Contact Search Center.

Available Plug Ins provide custom menu options and allow developers to embed custom applications into GoldMine. GoldMine Plug Ins support ActiveX Objects.

Integration with MS SQL Reporting Services enhances GoldMine's reporting functionality. Reports can be scheduled to run at a preset date and time, and can be delivered via email.

GM+Browser is similar to GM+View in that it allows users to create views into other data sources, both internal and external to their organization. With GM+Browser however, the information is located in an independent, floating screen, allowing for greater flexibility in how information is displayed. The GM+Browser window can be open at the same time as other program windows and the information displayed in it is not necessarily linked to the open contact record.

WHAT'S ENHANCED IN GOLDMINE 7.0

The Borland Database Engine (BDE) is no longer in use. In addition, the dBASE database has been replaced by the Firebird database. The new database architecture will substantially reduce instances of data corruption and database errors. When upgrading from previous GoldMine versions to version 7.0, existing data will be seamlessly migrated over to the new database.

The product licensing scheme has been enhanced to allow FrontRange Solutions to provide better support to its clients. The serial number structure has been modified to provide more detail about the user, number of seats, and product version. Prior to completing the upgrade process, users will need to obtain a new serial number and key code.

WHAT'S FIXED IN GOLDMINE 7.0

GENERAL

Fixed: Issue where when using the Filter in the Opportunity Manager, the Filter will only return one result if the Opportunity fields of two or more records contain the same name.

Fixed: Issue where creating an Extended Tab removes Detail from tab on which it was created.

Fixed: Issue where default User Name is taken from the NT login, not the program default login name.

Fixed: Issue where selecting View>>Schedule for a Resource whose name begins with apostrophe (') returns BDE error.

Fixed: Issue where Copy/Move Records doesn't work from SQL to SQL and FireBird to SQL databases.

Fixed: Issue where SQL query doesn't show warning messages for FireBird Database.

Fixed: Issue where Delete All Contacts against a filter runs very slowly. Only one contact is removed per session.

Fixed: Issue where when yearly recurring activity extends 13 months, last activity is not scheduled. Issue occurred only when scheduling on the last weekend of the month.

Fixed: Issue where nothing happens if GoldMine is launched with a missing or corrupted dbalias file.

Fixed: Issue where creating an alias DB results in "Contact Set File NOT found in 'Alias DB'" error.

Fixed: Issue where clicking Cancel button in Calendar Option dialog box while publishing a calendar causes a program failure.

Fixed: Issue where clicking Import button in "Import from an iCalendar File" dialog box does not evoke the appropriate dialog box.

Fixed: Issue where deleting User Defined fields results "Referenced Memory Application" error.

Fixed: Issue where when disabling Analysis from the View Menu, a user can still launch Sales Analysis from the Activity List.

Fixed: Issue where GoldMine failed when Merge/Purge Simple Profile Records runs.

Fixed: Issue where OK button in 'Find an Org Chart' never activates.

Fixed: Issue where records displayed in OrgTree disappear when the contact record is resized.

Fixed: Issue where User Properties are blank after using high ascii characters for new USERID.

Fixed: Issue where newly added contacts are not appearing in the Org Chart when adding by selecting New Contact >> Look up and Existing contact.

Fixed: Issue where user cannot print or fax Document Template to multiple Contacts.

Fixed: Issue where creating users with disabled menu items results in program error.

Fixed: Issue where a saved (exported) XML file cannot be imported back to the GoldMine.

Fixed: Issue where clicking Shrink and Unshrink button cause the program the freeze.

Fixed: Issue where Webimport does not automatically set the fields for Createon or Createat, but the Import Wizard does.

Fixed: Issue where when scheduling an activity, inserting a linked file into the Pending Notes box it does not save the link.

Fixed: Issue that there are no Forward or Back buttons or keyboard shortcuts in GM+Browser.

Fixed: Issue where Query string read terminates at first GoldMine macro when there is no delimiter or a single space delimiter being used.

Fixed: Issue where exporting tagged records filter to ASCII exports no data.

Fixed: Issue export of primary contacts incorrectly includes additional contact's e-mail address.

Fixed: Issue where notes are not exported when using a filter.

Fixed: Issue where global replace on firebird database causes GoldMine to hang during the global replace where the contact is open.

Fixed: Issue where importing emails using Outlook conversion wizard causes program errors when opening Calendar or email center.

Fixed: Issue where running Backup Wizard causes general program failure. User can't log in again after error occurs.

Fixed: Issue where selecting MyGoldmine tab causes general program failure.

Fixed: Issue where cloning an existing screen that does not have expression labels, results in a copy of the screen that is missing one or more labels.

CONTACT MANAGEMENT

Fixed: Issue where field labels for Extended Details revert to the default values when editing a record.

Fixed: Issue where zeros are removed from numeric user defined field values upon entry.

Fixed: Issue where user can not create additional contacts with duplicate emails though the allow duplicates settings are in the gm.ini.

Fixed: Issue where tabbing through the User Defined fields in the Fields tab or Custom screen causes a general program failure in GoldMine.

Fixed: Issue where the list of pending/history records scrolls out of view when using the Next navigation button, giving the appearance that the record has been deleted.

Fixed: Issue where F2 Lookup restrictions are not being enforced.

Fixed: Issue where clicking Unshrink button in the Contact Search Center dialog box causes a general program failure.

Fixed: Issue where Undo doesn't correctly update information on Summary tab.

Fixed: Issue where deleted e-mail is visible on Pending tab of linked contact record.

Fixed: Issue where 'CreateOn'/'CreateAt' fields not auto-populated for contact record created via 'WebImport' e-mail.

DATABASE

Fixed: Issue where Data in SQL tables is not included in backup files and therefore not restored.

Fixed: Issue where moving records from one database to another database does not remove records from initial database.

Fixed: Issue where creating a new SQL database results in a database with only contact tables, no GoldMine tables.

Fixed: Issue where after 255 changes to a table's structure firebird locks the database.

Fixed: Issue where SQL Login credentials under User Properties Access tab are ignored.

Fixed: Issue where via the GoldMine Database Wizard, users can not create a new database then copy data over to the new database.

Fixed: Issue where attempting to create New Database with rehosted tables, results in "Rehost Failed!" error message.

Fixed: Issue where Database Maintenance wizard closes after rebuilding only one table.

Fixed: Issue where a new database can not be created from the Database Connection Manager.

Fixed: Issue where clicking Cancel when editing a goldmine group or user in a distribution list causes data corruption.

Fixed: Issue where GoldMine can not be opened after rehosting existing SQL database.

Fixed: Issue where if a user schedules a forecasted sale with a "Price" value of 5.123, GoldMine will round that value to 5.13 which is not correct.

Fixed: Issue where when previewing a filter with Contact1 and Contact2 information in the Preview Filters window the error "Ambiguous column name 'ACCOUNTNO' occurs.

Fixed: Issue where user can not open GoldMine after deleting connection to another database.

Fixed: Issue where scheduling an action, then setting the system clock ahead of the action date causes the completion date to be the same as the scheduled date.

Fixed: Issue where cannot upgrade existing 6.0 Remote Client, if Firebird is not installed.

E-MAIL

Fixed: Issue where opening an encrypted email does not evoke the Enter Password dialog box.

Fixed: Issue where clicking on the Inbox, Draft, or Sent folders in GoldMine sends CPU utilization to 100% and takes 2+ seconds respond.

Fixed: Issue where email text formatting is allowed when creating email, but then stripped when the email is sent. Formatting of text when creating email is no longer allowed.

Fixed: Issue where selecting IE as email viewer results in general program failure.

Fixed: Issue where if the user searches for emails, the selected message loses focus when the screen refreshes, and the message preview gets stuck on the incorrect message.

Fixed: Issue where when forwarding an e-mail to an additional contact, the primary contact's

address is used by default.

Fixed: Issue where when disabling GoldMine E-mail from Users' Settings, it will compose a message instead of doing a next action when next action is selected as a Follow-up.

Fixed: Issue where the incorrect email recipient is added when using HTML formatting to construct the email.

Fixed: Issue where importing emails using Outlook conversion wizard causes program errors when opening Calendar or email center.

REPORTS

Fixed: Issue that many Reporting Services dialogs are missing the explanation text.

Fixed: Issue where printing Other Contacts Listing report, results in general program failure.

Fixed: Issue where printing Linked Documents report, results in general program failure.

Fixed: Issue where printing Pending Wide Line report results in general program failure.

Fixed: Issue where printing MailBox report results in general program failure.

Fixed: Issue where general program failure results when printing a report and selecting "All contacts in the following filter or group".

AUTOMATED PROCESSES

Fixed: Issue where scheduling a message with an automated process schedules it on the wrong day.

CAMPAIGN MANAGEMENT

Fixed: Issue where GoldMine general program failure occurs when Complete Automated Process for Campaign Management runs.

Fixed: Issue where accessing the Campaign Manager causes general program failure.

LICENSING

Fixed: Issue where "The serial number...is invalid or incomplete" error occurs when creating side "S" license in two server environment.

Fixed: Issue where registering U, Y and S licenses on remote system then running Sync wizard and selecting Connect to remote results in "This serial number is not registered on the GoldSync Server" error.

Fixed: Issue where after creating or viewing an undocked license the close button is disabled.

Fixed: Issue where using 7.0 E license to upgrade 6.7 D license does not allow MSSQL connectivity.

Fixed: Issue where G license added during initial registration is not inserted into license file if D and G licenses are added at the same time via the license wizard.

SCHEDULING

Fixed: Issue where when scheduling a scheduled activity to a filter or group of contacts and making the activity reoccur every 7 days over a period of two or more weeks, GoldMine will schedule the activity for only the first date.

Fixed: Issue where scheduling a Calendar item for yourself and other users, and checking the box to send a BCC message to user for notification, the Email never appears in the other user's inbox.

Fixed: Issue where GoldMine freezes when scheduling new activities to a Filter or Group.

Fixed: Issue where it is difficult to Edit/Schedule an Activity and change the time from AM to PM when the time is not on the hour.

Fixed: Issue where scheduling calls for multiple contacts, for 5 or more times, and for Groups or Filters causes GoldMine to freeze.

Fixed: Issue where scheduling a call to entire database via Campaign Manager freezes GoldMine.

Fixed: Issue where scheduling a follow-up appointment pops up the edit e-mail window instead of scheduling the appointment.

Fixed: Issue where the Duration field is not populated for some completed activities.

Fixed: Issue where Follow-up Schedule window incorrectly returned, when some of a user's Schedule Main Menu options are disabled.

Fixed: Issue where Scheduled Activities for a user are blocked if curtaining is used.

Fixed: Issue where when an appt with an alarm is changed to a different date, the alarm remains as scheduled. However, if the appointment is edited a second time, the alarm date is changed.

SECURITY

Fixed: Issue where selecting Synchronize >>Copy/Move Records allows user to move or copy records to all databases, even if user doesn't have access to them.

Fixed: Issue where users are able to attach Processes they do not have rights to when working with Occasions.

Fixed: Issue where group members are able to edit forecasted sales outside of their assigned security restrictions.

Fixed: Issue where if a GoldMine user does not have access rights to Edit Tab Folders, the user can still edit Activities (via dragging) or Delete activities (via Zoom) in the Calendar window.

Fixed: Issue where Activities that are linked to a contact record (record ownership assigned to a specific user) can still be edited/deleted by a non-owner user directly from the Calendar's local menu.

Fixed: Issue where Forecasted sale data shows for user that does not have rights to access group data.

SYNCHRONIZATION

Fixed: Issue where initiating remote connection results in "Table doesn't exist" error.

Fixed: Issue where selecting Window >> Close All stops all synchronization processes.

Fixed: Issue where Synchronizing through GoldSync attempts to find Users table.

Fixed: Issue where transfer set not retrieved via the synchronization wizard.

Fixed: Issue where Synchronization leaves temp tables after completion

Fixed: Issue where synchronizing with Palm OS 4.5 fails.

Fixed: Issue where "Unable to open synchronization files" message appears when selecting Edit>>Preferences>>Record, and checking Open Org tree when maximized.

Fixed: Issue where synchronizing Calendar Items with Outlook generates general program error. Occurred when selecting Calendar Items and not Contact Items.

Fixed: Issue where newly created Sites are not appearing in the GoldSync Admin center.

WHAT'S FIXED IN GOLDMINE 7.0.60104 CE

ID #	Issue Description
31178	When calling dll function <code>gsUpdateSyncLog('CAL', @ReclD, "", usilInsert)</code> the following error occurs: Unable to sync record (Access violation at address 0156BDEC in module 'GM7S32.DLL'. Read of address 00000000)
31282	Error "Unable to sync record (Access violation at address 00E08DEC in module 'GM7S32.DLL'. Read of address 00000000)" occurs when running GoldMine API test application.
31854	Noticeable increase in CPU and memory usage retrieving e-mail from server, resulting in time delay before email is displayed.
32137	Login fails when attempting to use remote Firebird server.
29734	GoldMine unable to connect to NetUpdate. When attempting to connect, NetUpdate screen flashes momentarily then disappears.
32089	GoldMine freezes when sending or retrieving email using a database that has a large EMAIL table.

WHAT'S FIXED IN GOLDMINE 7.0.51214 CE

ID #	Issue Description
30706	When upgrading to GoldMine 7.0 with FireBird database, during install, after entering Firebird DB login info and selecting Next an hour glass appears for a few seconds then nothing happens. Unable to continue with install process.
30570	All Fields disappear from the User Defined Fields dialog when attempting to create a new field.
6691	Completed Date in scheduled activities incorrect when workstation/server system date is altered.
31466	Back button doesn't work correctly on GoldMine Already Exists page within installer. This page appears if FireBird database is selected.
31569	Deleting any Field entry under Detailed Names makes other entries disappear from the window.
28419	Units conversion error when upgrading large database from GM 6.7 to 7.0.
31162	Time required to migrate from dbase to FireBird or dbase MSSQL too long. Also GM login denied when attempting to login.
31140	"An error occurred while creating transfer set" error occurs while creating a transfer set if the name of the alias does not match the name of the database in MSSQL.
31568	Entering new entry under Detail Names window makes all entries to disappear.
28389	Workstation install returns invalid login/password if Named Pipes not at top of "Enabled protocols by order" list in SQL Server Client utility. Added support for TCP/IP.
31178	Call to dll "gsUpdateSyncLog('CAL', @RecID, ", usiInsert)" results in the following error: Unable to sync record (Access violation at address 0156BDEC in module 'GM7S32.DLL'. Read of address 00000000)
31282	Execution of API Test application results in error: "Unable to sync record...."