



What's New! in **BounceLinker™** Version 3.5

BounceLinker™ is your product, so at CK Software & Consulting we listen to you and design our products with your suggestions in mind. We took the laundry list and sent BounceLinker through the wringer. We know that the new version of BounceLinker™ will impress you. It contains many key updates to functionality and a redesigned look.

Manual Searching for Contacts

There are cases where BounceLinker cannot find a matching contact in GoldMine. Either the email itself does not have the bad address within it or the address that is given is not identical to what is in GoldMine. Occasionally you may see a bounceback that shows the email address as name@smtp.server.com where you sent the email originally to name@server.com. By visual scan, you can identify the email but BounceLinker is not able to identify an exact match and puts the email in the Not Found Folder.

In the past, you would then go to GoldMine and search for the correct contact and link the record the old fashioned way. That's ok if its only a few – but then you had to do your updates to GoldMine manually as well. Updating fields, deleting email addresses, etc. all had to be done by hand. No more!

It is possible to have BounceLinker pause during it's processing when it is unable to find a matching contact in GoldMine and allow you to search for a contact. BounceLinker will show you a lookup list of contacts in GoldMine and let you manually choose the contact and then continue on its job of linking, editing, processing, deleting, etc. Then on to the next email.

We recommend you run BounceLinker normally without searching and clean up the bulk of your return emails. Then drag what BounceLinker couldn't find back into the folder you are processing and run it again with Manual Searching turned on. Maximize the processing that BounceLinker can do for you!

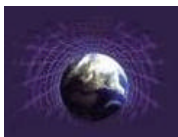
Silent Mode

BounceLinker may be run without intervention by the user in Silent Mode. This may be done by setting up the folders that will be processed in Silent Mode in BounceLinker and then using any windows task scheduler to schedule BounceLinker to be run at set intervals. BounceLinker will run at the scheduled time and will log all activity in the bouncelinker.log file which may be viewed by opening BounceLinker.

You can now run BounceLinker every night or on any schedule you want!

Corrupted Emails in GoldMine

Occasionally there are emails that are either corrupted or are not configured correctly by the smtp server when they are sent out. These emails often have vital information missing from the header of the email. If there is missing header information in an email, such as From: or To:, BounceLinker will not be able to process the email and it will be left in the Bounceback folder. BounceLinker now catches these emails better and leaves them in the Bounceback folder. These emails can now be processed manually using the new Manual Search option in BounceLinker.



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What's Next???

We always listen to our customers and we hear when you tell us what you would like BounceLinker™ to do. And there is more in the works.

We encourage you to pass your ideas along to us and we will give consideration to all suggestions. Suggestions may be sent to support@bouncelinker.com.

